



**INFORMATION BULLETIN
FOR AGENT**

Doc No: 2020-OIB-162ENG

**Notice on the Suspension of Transporting
Passengers Originating from 29 Countries and
Transferring to China**

Dear GSA, authorized agents,

Due to the epidemic prevention and control, from 25th October, 2020 to 30th November, 2020 (flight date), Xiamen Airlines will temporarily suspend the transport of passengers originating from the following 29 countries and transferring to China via a third country.

Argentina (AR)	Bangladesh (BD)	Bolivia (BO)
Brazil (BR)	Chile (CL)	Colombia (CO)
Democratic Republic of the Congo (CG)	Ethiopia (ET)	Ghana (GH)
Indonesia (ID)	India (IN)	Iraq (IQ)

Iran (IR)	Kenya (KE)	Kuwait (KW)
Kazakhstan (KZ)	Myanmar (MM)	Niger (NE)
Nigeria (NG)	Nepal (NP)	Peru (PE)
The Philippines (PH)	Romania (RO)	Russia (RU)
Saudi Arabia (SA)	Chad (TD)	Guinea (TN)
Turkey (TR)	Tanzania (TZ)	

Agents shall take the initiative to inquire the full itinerary information of the passengers and suspend the sale of tickets to China related to the above countries of origin, no matter whether the segments are issued on a same ticket or not. Agents shall guide the passengers to refund the tickets in time if those tickets are already sold and within the above mentioned situation.

Involuntary refund shall be issued to tickets of passengers who are unable to take the flights due to the regulations herein.

Xiamen Airlines

15th Oct, 2020